

Frequently Asked Questions

Alfalah Rapid – Debit Cards

Q1. Who can apply for debit card through Alfalah Rapid?

Ans. Bank Alfalah accountholders having individual, joint (either or survivor) & sole proprietor account category may apply for debit card by visiting at www.rapid.bankalfalah.com.

Q2. Is there any additional fee for applying debit card through Alfalah Rapid?

Ans. There is no additional fee for applying debit card through Rapid however, debit card issuance fee will be deducted from customer's account as per bank's schedule of charges.

Q3. Which type of Alfalah debit card can be applied through Alfalah Rapid?

Ans. All Alfalah debit card variants comes under conventional and IBG segments can be applied from Alfalah Rapid, please refer below mentioned list for your reference;

| S. No | Conventional Card Type | S. No | Islamic Card Types |
|--------------|-------------------------------------|--------------|--|
| 1 | Alfalah PayPak Classic Card | 1 | Alfalah Islamic PayPak Classic Card |
| 2 | Alfalah Visa Classic Card | 2 | Alfalah Islamic Classic Card |
| 3 | Alfalah Visa Gold Card | 3 | Alfalah Islamic Gold Card |
| 4 | Alfalah Pehchan Card | 4 | Alfalah Islamic Signature Card |
| 5 | Alfalah Visa Platinum Card | 5 | Alfalah Islamic Premier Signature Card |
| 6 | Alfalah Visa Signature Card | | |
| 7 | Alfalah Premier Visa Signature Card | | |

Q4. What documents are required to be uploaded for applying debit card through Alfalah Rapid?

Ans. No, documents are required to be uploaded on Rapid, customer just has to enter his CNIC/NICOP/Passport Number, Account Number and validate OTP for applying debit card.

Q5. Where will debit card be delivered if applied through Alfalah Rapid?

Ans. Debit card will be delivered at a preferred mailing address selected by customer at the time of account opening.

Q6. Who can apply Pehchan Debit Card?



Bank Alfalah
Islamic

Ans. Only Pehchan accountholders (Female) can avail Pehchan debit card.

Q7. Who can apply Premiere signature debit Card?

Ans. Only Premiere accountholders can apply Premier Signature debit card.

Q8. Who can apply for Visa Signature debit card?

Ans. Account holder having 1 million current balance or average previous month balance.

Q9. Which card RDA PKR (Non Resident Value Account) account holders can apply?

Ans. RDA- NRVA account holder can only apply Gold debit card.

Q10. Which card Non-Resident (Other than NRVA account holder) and Photo account customer can apply?

Ans. Non-resident Pakistanis and Photo-accountholders can only apply PayPak debit card.

Q11. Can customers apply for card replacement through Alfalah Rapid?

Ans. Currently, only first time issuance of card is possible through Alfalah rapid. Debit Card replacement requests cannot be catered at this time.